

As you know, Murray State University hosts its official social media platforms and maintains rules for the posts and images which appear on those various platforms in that the university *reserves the right to delete user comments that promote commercial ventures or that do not comply with other University (or platform) policies. Posts that are off-topic, abusive, contain profanity, are threatening in tone, or devolve into personal attacks are subject to deletion.* Murray State University does not have the authority to filter or moderate social media pages other than the official Murray State University social media platforms. To pursue the removal of unwanted postings/images, the following steps may be taken:

1. Before you begin deleting and/or blocking/unfriending the social media post(s)/image(s), you may want to screen capture/capture how the unwanted content currently appears on your social media platform (including any names, dates, etc. information). Use this information to report to social media sites and internet service providers.
2. Contact/navigate to the information page for the particular social media platform to get information regarding how to request removal of the image(s)/post(s). Certain posts/images may violate the terms of service established by social media sites and internet service providers.
 - Review their terms and conditions or rights and responsibilities sections that describe content that is or is not appropriate.
 - Visit social media safety centers to learn how to block users and change settings to control who can contact you.
 - Report social media terms and conditions violators to the social media site/platform and include the screenshots so they can take action against users abusing the terms of service.
 - [How to report things on Facebook](#)
 - [How to report a post on Instagram](#)
 - [How to report abusive behavior on Twitter](#)
 - [How to report offensive content on TikTok](#)
 - [How to report abuse on Snapchat](#)
 - YouTube:** [Flagging content](#) OR [Other reporting options](#)
 - Google+:** [Report spam, abuse, or inappropriate content](#)
 - Google Play:** [Report content issues or violations](#)
 - Other Cyber tips as offered by the [Cyber Civil Rights Initiative](#)

[Reporting to Platforms - Social Media Abuse or Offensive Content](#)

3. If at any point the posts/images threaten bodily harm, please contact your local policing agency (if off-campus) or [University Police](#) (if on campus).

Additionally, processing such written comments/images on social media platforms can be tough. Please know that for employees, the University offers its [EAP \(Employee Assistance Program\)](#) and for students, they have access to [University Counseling](#) and/or the [MSU Psychological Center](#) to provide assistance.

We hope this information might be helpful.