The Three Mental Health Options for Murray State Students

	Counseling Center	Psychological Center	TimelyCare
Location	C104 Oakley Applied Science	401 Wells Hall	timelycare.com/murraystate
Hours	8:00-4:30 Monday-Friday	8:00-4:00 Monday and Friday 8:00-6:00 Tuesday and Thursday 8:00-5:00 Wednesday	Counseling services by appointment; some services available 24/7
Services offered	Individual counseling (biweekly) Couples counseling Group counseling	Individual counseling (weekly) Family or couples counseling Psychological assessments	Individual counseling Limited psychiatry services Self-help resources
On-call	9:00-2:00 Monday-Friday	On-call services during open hours	TalkNow & self-help available 24/7
After-hours emergencies	Call MSU Police at 270-809-2222, call 988, or go to the nearest emergency room	Call MSU Police at 270-809-2222, call 988, or go to the nearest emergency room	TalkNow & self-help available 24/7
Counselor status	Licensed mental health providers and graduate students under supervision	All services are provided by graduate students supervised by psychologists	Scheduled counseling is provided by licensed mental health providers
Population seen	MSU students only	Faculty, staff, and students Community members	MSU students only
Format	Face-to-face and virtual sessions available	Primarily face-to-face sessions offered	Virtual sessions only
Prices for counseling	Free	Free for faculty, staff, and students Sliding-scale fee for community	Free
Prices for assessment	No psychological assessments offered	\$50 for faculty, staff, and students Sliding-scale fee for community	No psychological assessments offered
Access from where?	Sessions only if both parties are in KY	Sessions only if both parties are in KY	Counseling available anywhere in the USA; TalkNow available everywhere
Getting started	Send an email to msu.counselingcenter@murraystate.edu to request the link to the paperwork; cases are assigned weekly; your counselor will email you to schedule your first appointment	Come in during open hours when you have 45-60 minutes to fill out paperwork in person; cases are assigned weekly; your clinician will call you to schedule your first appointment	Go to the TimelyCare app or timelycare.com/murraystate to sign up for services. You will set up your profile and select a provider, then you can schedule your first appointment.
Calendar schedule	Open Monday - Friday when the university is open	Open when classes are in session, except for winter term	Open 24/7/365
Phone	270-809-6851	270-809-2504	833-4-TIMELY (833-484-6359)
Website	murraystate.edu/CounselingCenter	murraystate.edu/PsychologicalCenter	timelycare.com/murraystate