







Enhanced Access Legal Program

Enhancing the quality of people's lives through legal programs & services











Description of Benefits

-  Legal – Each member is entitled to one (1) initial sixty-minute office or telephone consultation per separate legal matter at no cost with a network attorney. In the event that a member wishes to retain a participating attorney after the initial consultation, the member will be provided with a preferred rate reduction of 25% from the attorney's normal hourly rate. Virtually all types of legal matters are eligible for these services.
-  Family Law – Each member is entitled to one (1) initial sixty-minute office or telephone consultation per separate legal matter at no cost with a network attorney. In the event that a member wishes to retain a participating attorney after the initial consultation, the member will be provided with a preferred rate reduction of 35% from the attorney's normal hourly rate. Virtually all types of legal matters are eligible for these services.
-  Mediation – Each member is entitled to one (1) initial sixty-minute office or telephone consultation per separate legal matter at no cost with a network mediator. In the event that the member wishes to retain a participating mediator after the initial consultation, the member will be provided with a preferred rate reduction of 25% from the mediator's normal hourly rate. Typical matters may include divorce and child custody, contractual and consumer disputes, real estate and landlord tenant, car accidents and insurance disputes, etc.
-  24-Hour Emergency Services – In the event of being jailed or arrested, members will have access to legal providers during after-hours and weekends. For non-emergency issues, members will be assisted on the next business day and during normal hours of operation.

-  Estate Planning Discounted Flat-fee Services:
 - Single Will Package – One (1) simple will (created or updated), plus the following free services: one (1) Advance Medical Directive/Living Will, one (1) Health Care Agent Form, one (1) Durable Power of Attorney. \$99, a 70% discount off the national average cost for these combined services.
 - Couples Will Package – Two (2) simple wills (created or updated), plus the following free services: two (2) Advance Medical Directives/Living Wills, two (2) Health Care Agent Forms, two (2) Durable Powers of Attorney. \$179, a 75% discount off the national average cost for these combined services.
 - Individual Trust – One (1) A/B Revocable Trust with a Pour-Over Will, plus the following free services: one (1) Advance Medical Directive/Living Will, one (1) Health Care Agent Form and one (1) Durable Power of Attorney. \$649, a 70% discount off the national cost of these services.
 - Couples Trust – One (1) A/B Revocable Trust with a Pour-Over Will for each spouse, plus the following free services: two (2) Advance Health Care Directives/Living Wills, two (2) Health Care Agent Forms, two (2) Durable Powers of Attorney. \$999, a 75% discount off the national average cost for these combined services.
-  Website – Each member shall be provided with unlimited access to the CLC premium website and its services, which include legal information and state-specific, fillable legal forms.

Examples of matters for which members may use this program

-  Civil/Consumer Issues – This category includes issues relating to retail transactions, warranty and other consumer product matters, issues relating to governmental entitlements and benefits, advice on small claims court and other general legal matters.
-  Criminal Matters – Services include the defense of both misdemeanor as well as felony criminal acts of all kinds.
-  Estate Planning Law – Prepare documents such as Wills, Revocable Living Trusts, Charitable Trusts, etc.
-  Financial Matters – Services include bankruptcy representation and defense of lending-related legal issues.
-  Immigration & Naturalization – This category of services includes green cards, U.S. citizenship, work and student visas, family-based immigration, deportation and removal defense, INS and immigration court appeals, asylum and many other immigration issues.
-  IRS Matters – This service assists the member in their negotiation with the IRS, whether in an audit environment or to assist them with a lien or a balance due, in order to affect the most favorable outcome.
-  Personal/Family Legal Services – These services include adoption and guardianship, custody and support matters, divorce, separation and annulment issues, and name changes, as well as other domestic or family law issues.
-  Real Estate – Real estate services include assistance in the acquisition or sale of real property, lease and rental agreements, property boundary disputes and other matters surrounding personal real property.

Matters involving disputes or actions between members and their employer, CLC or its plan sponsors, agents or their officers, directors or employees are specifically excluded from eligibility of this plan. Also excluded are matters that, in the attorney's opinion, lack merit. Court costs, filing fees and fines are the responsibility of the member.