Telecommunications Systems Management Alumni Spotlight

Name: **Dr. Sharmayne Saunders**

MSU Degree: M.S. Telecommunications Systems Management
B.S. Computer Information Systems

Home Town: Belize City
Current Town: Belize City

Current Job: Program Officer, University of the West Indies, Open Campus

Current Job Description:
Work with the Head of Centre in building the program delivery capacity of the Centre, liaise with the relevant Program Coordinators in the Academic Programming Division for delivery of academic programs, co- ordinate and monitor regional and new programs offered, oversee the planning and developing of schedules for delivery of various courses and programs , incorporate new approaches to program delivery under OCUWI (e.g. blended learning approach – face-to-face/multi-media, on-line, videoconference, teleconference). collaborate with external agencies e.g. the private and public sectors, in the offering and delivery of courses/programs, direct the examination operations for all OC Programs, maintain the program documentation for programs offered at the Centre, collate data and report on the outcome of course evaluation questionnaires. Also, provide student services and satisfaction, human resource management, special projects, and be a representation of head of center.

Previous Jobs held (since graduation):
- Sr. Business Development Executive- Belize Telecommunications Ltd

Family & Personal:
Sharmayne is marries to James Saunders Jr. and celebrated their seventeenth wedding anniversary on March 1. Together, they have a beautiful 9 year old daughter named Jasmayne Saunders.

MURRAY STATE UNIVERSITY
Telecommunications Systems Management

TSM Q & A:

1. **What did you do for your internship and how did it benefit you?**

   I did not do an internship

2. **Since graduation, what is the most exciting thing you have been able to experience in your work?**

   Pursuing my PhD in Information Technology and later its completion in 2005. I have also managed to publish in Scottish Journal and International Business Journal (2011 and 2012)

3. **What class (es) were the most beneficial to your career so far?**

   The business core courses but also my TSM classes as my University began pioneering online education in 2008 and I was hired for this key function.

4. **What activities outside your classwork were most valuable to your career?**

   I had an opportunity to assist in developing some of the courses as a Grad Student in the newly formed TSM program. Participating in competitions with other universities (i.e. CIS programming competition in Tampa.

5. **What is one piece of advice that you would give to current or future TSM students?**

   The sky is the limit and use every opportunity you have to ensure that you apply the skills you are acquiring at University in the real work. Application of theory is crucial in the business world.

your world to explore

For more information on Murray State University's Telecommunication Systems Management Program visit us on the web at www.murraystate.edu/tsm, on Twitter at @MurraystateTSM or on Facebook at http://www.facebook.com/MurrayStateTSM or call us at 270.809.3987