Understand your costs and get the high-quality care you deserve.

We've gathered cost information, quality measures, doctor and hospital awards — even recommendations from fellow members — and put them on anthem.com. Just login to anthem.com, then relax — you have the information you need to help you make the right choices for you.

Compare costs and quality of care.

The costs of medical procedures can vary widely from one place to another, even if they're all in the same area. Here are some examples to give you an idea:

<table>
<thead>
<tr>
<th>Procedure</th>
<th>Higher-cost facility</th>
<th>Lower-cost facility</th>
<th>Savings²</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Procedure cost</td>
<td>You pay 20%²</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Procedure cost</td>
<td>You pay 20%²</td>
</tr>
<tr>
<td>Breast: mammography (digital)</td>
<td>$192</td>
<td>$38.40</td>
<td>$86</td>
</tr>
<tr>
<td>Colonoscopy screening</td>
<td>$2,439</td>
<td>$487.80</td>
<td>$784</td>
</tr>
<tr>
<td>Leg: MRI, lower limb with joint</td>
<td>$1,914</td>
<td>$382.80</td>
<td>$315</td>
</tr>
</tbody>
</table>

Information is based on data from the Anthem Care Comparison website. Estimated costs are available for selected procedures. More procedures are constantly being added, so visit anthem.com frequently.

Quality of care can vary from facility to facility, too — and highest cost doesn't always mean highest quality. By comparing how many times a procedure was done, if there were any complications and other important quality measures, you can find a facility that's right for you.

To compare costs and quality of care

- Login to anthem.com
- Select ESTIMATE YOUR COST (Procedure or Treatment) then click on “Start Cost Search.”
- Select a category of the procedure or treatment from the drop-down list; for example, click on “Orthopedic.”
- Then select the type of procedure from the drop-down list. To compare costs, select a procedure under “Outpatient Services Cost Comparisons” or “Inpatient Services Cost Comparisons.” To compare quality measures, select a procedure under “Inpatient Services Quality Comparisons.”
- Identify who will have the procedure (yourself or a dependent on your policy).
- Your location will be filled in based on what we have on file; however, you can update the location at any time.
- Click the button to “Search Costs” or “Search Quality.”
Find specialists and hospitals that meet the highest professional standards.

The Anthem Blue Cross and Blue Shield network includes many doctors and hospitals that have been recognized for their commitment to quality care.

To search for Recognition or Awards:

1. Login to anthem.com
2. Select “Find a Doctor”
3. Enter the type of health professional you are looking for and location
4. Select “Recognition/Awards”

Rate your doctor or view ratings from other members.

Our Zagat Health Survey lets real people like you provide feedback about your experiences. You can rate your doctor in terms of trust, communication, accessibility and office environment, and tell others if you recommend this doctor.

**ZAGAT® Health Survey**

To use the Zagat® Health Survey:

1. Login to anthem.com
2. Select “Find a Doctor”
3. After you find your doctor, select “write a review” to rate your doctor or select to view other reviews

Questions?

Call your Customer Service Representative at the number on your ID card.